Shirley T. Frye
YWCA Greensboro

2020-2021 Annual Report

"THE YWCA IS DEDICATED TO ELIMINATING RACISM, EMPOWERING WOMEN AND PROMOTING PEACE, JUSTICE, FREEDOM AND DIGNITY FOR ALL."
The year 2021 has proven to be filled with just as many, if not more, trials and tribulations as 2020, but we here at the YWCA Greensboro continue to choose to handle each challenge with renewed hope and optimism. Resilience, community, and enthusiasm are what the YWCA Greensboro, now in its 118th year, continued to show in 2021. Amidst being in the second year of the pandemic, we here at the Y remained even more diligent in living our mission each and every day with our dedication to eliminate racism, empower women and to promote justice, freedom and dignity for ALL.

The Emergency Family Shelter’s doors remained opened and families were served. With the shelter still being open 24/7, the needs were greater than ever but our many volunteers made sure needs were met by providing meals and supplies serving some of those most needing our support in Greensboro. We gave families a safe place to rest, warm food to nourish, and the resources to start over with love and without judgment. WE MADE A DIFFERENCE.

Our Healthy Moms Healthy Babies and Teen Parent Mentor programs both made an impact this year as well. Our participants learned the importance of prenatal care, how to positively parent their child(ren), and acquired job readiness skills. Most are progressing in high school, and many are enrolled in college programs.

The YWCA Greensboro staff grew together and worked together all year to become a united, unstoppable bunch. They became a team; they learned to better lean on each other, trust each other, and support each other. As well, our Board of Directors grew not only in number this past year but also in experience. So when an amazing group of individuals, all with varying degrees of backgrounds and talent, all fighting for the same mission and cause in mind, come together, AMAZING things happen. We all became ONE in 2021.

We remain hopeful that our next fiscal year will be a bit easier, all the while never waning on our commitment to provide support to those in need in our community. The world around us may still look substantially different than we’d like, but our resolve and commitment to take care of each other does not. The YWCA Greensboro is at the center of many relationships that make a difference each and every day.

Thank YOU for standing alongside us, as together, we continue to help our neighbors in need. We are grateful for the opportunity to serve again in 2022 and beyond. I wish you all joy, peace, love, and health in the upcoming year.

Denise McGee, Board President
At the beginning of the COVID-19 crisis, we were concerned about how we would stretch our resources to manage an increased volume of services. Our volunteers did not retreat - they intensified their engagement. When paper products were scarce, our wonderful volunteers found supplies. They prepared extra meals as we moved to 24-hour care with our families in residence. Guilford County Schools reached out with special services to support program participants. Our Teen Parent Mentor Program mentors kept in touch with program participants and their babies. Even in the midst of having closed for a period and then returning to limited capacity, local restauranteurs (who served as Dinner Angels) continued serving our residents. A faith partner embroidered names on blankets for each of the children residing in our Emergency Family Shelter. Our corporate connections made sure there was a constant supply of non-perishable and fresh food items, bedding, books, diapers, hygiene products, and crafting activities - to name a few!

Great and diverse members of our community continue to rally around the empowerment-modeled programs offered by the YWCA Greensboro. Our volunteers bring an incredible mixture of skills and interests, and each contribution of their human capital creates ripples throughout our programming and service delivery.

Ours is a generous community, and to the extent we have dared to ask, people have reached out to serve. We are enormously grateful for our volunteers! Their good works, both individually and collectively, make a positive difference in the lives of those we serve each day.

Thank You Volunteers!

We lovingly refer to our volunteers who bring us meals as Dinner Angels. We want to say a special thank you to our recurring Dinner Angels who continue to consistently provide meals to our shelter families as we navigate through an ongoing pandemic.

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During fiscal year 2019-2020, the 10,900 hours of volunteer activity offered would have calculated into $269,448 in wages.

In fiscal year 2020-2021, in the midst of a pandemic, our volunteers contributed 10,100 hours with a financial value of $262,657 in services offered.
TEEN PARENT MENTOR PROGRAM OBJECTIVE

The Teen Parent Mentor Program (TPMP), serving mothers ages 19 and younger, has participated in ongoing efforts that promote the reduction of racial, ethnic, and socioeconomic health disparities among program participants and within the community for 36 years. Participants receive individual and peer group support while learning about health and social factors that impact their families such as the importance of prenatal care, nutrition, breastfeeding, positive parenting, safe housing, and job readiness skills.

Participants benefit from the support of their case managers and mentors as well as their program peers. They participate in group activities and outings to foster friendship and education. In June 2021, 5 sessions of Teen Leadership Camp were hosted, featuring excursions to local destinations. During fiscal year 2020-2021, 14 virtual group connections were held to allow participants to safely meet during the ongoing pandemic. Program staff continues to meet bi-weekly during socially distanced home visits and item drop-offs.

93% of moms chose to breastfeed
95% of babies born in 2019-2021 were a healthy birth weight
98% of participants postponed a subsequent pregnancy

PROGRAM SUCCESS: FS’S STORY

“I was referred to the program by another participant when I moved to the area. My mother and I had been homeless for over a year, and we were just moving into our new apartment without anything but the few clothes we had. When I received a call from the YWCA, I didn’t want to tell them we had nothing, but I felt so comfortable because I wasn’t judged. I could tell the person on the phone really cared about us and our situation. The next day, YWCA staff showed up with food, a queen sized air mattress, sheets, blankets, dishes, kitchen utensils, baby supplies, and personal supplies. They didn’t stop there! The YWCA teamed up with Level Up Parenting and the community, and delivered much needed furniture and other household items. My mom and I broke down crying, because we didn’t think so many people cared. We are so grateful for everything we have gotten and we plan to pay it forward when we are able to. It is nothing but a blessing for being referred to the TPMP.” – FS
ADOLESCENT PARENTING PROGRAM OBJECTIVE

The Adolescent Parenting Program (APP) serves pregnant or parenting teens, ages 19 and younger, attending school or an equivalent program. The goal of APP is to help teen parents increase their self-sufficiency outcomes and improve developmental outcomes for the children of APP participants through focusing on parent-child interaction, development-centered parenting, and family well-being.

To ensure the participants were able to complete their academic year despite COVID-19 interruptions, staff delivered Chromebooks supplied by the YWCA Greensboro.

“...there for me and my family. I know the program is for me as a teen mom and my son; but me being in this program has been a huge help to my mom. She has been divorced from my dad for three years and at first, we were really struggling to adjust. Since being in the program, I have received support and steady encouragement from YWCA staff, volunteers, and even other teen moms. My son and I never go without and I am determined to keep it that way. They helped me through leaving an emotionally abusive relationship, through securing reliable childcare, through struggling to secure employment, through finishing high school, and now with enrolling into college! I have learned that I can accomplish anything by setting goals, being proactive and staying focused.” - JB
PROGRAM OBJECTIVE

The YWCA Emergency Family Shelter serves families with children experiencing homelessness. A majority of the families served come with a history of housing and financial instability, criminal activity, mental health struggles, or involvement with social services. During their 30 - 120 day stay in the shelter, families are provided a safe place to stay, meals, necessities, and support through intensive case management services.

Each family is assigned a Family Advocate Case Manager to assist them in setting and achieving SMART goals (Specific, Measurable, Attainable, Realistic, and Timely). With a primary focus on obtaining and maintaining permanent housing, Family Advocate Case Managers link with, refer to, and coordinate with outside agencies and community resources to assist families in eliminating barriers that may keep them from achieving that goal. They work on various life skills such as financial literacy, job readiness, education, transportation, healthcare, mental and behavior health intervention, and parenting.

PROGRAM SUCCESS: SM’S STORY

SM and her two children came to the Emergency Family Shelter from New Jersey in June 2020. She was very motivated to accomplish her goals and was immediately hired as a security professional. She utilized resources like Uber and Greensboro Transportation Authority to get herself to work and her children to daycare. She qualified to enter our Rapid Rehousing program and after just 30 days in the shelter, she moved into permanent housing. We connected her with the Barnabas Network, who provided her with furniture for her new home. On New Year’s Eve 2020, the Wheels 4 Hope organization drove her into 2021 with a car. SM and her family have now been housed for over a year. She has plans to attend training to become an Emergency Medical Technician.

VOLUNTEER SPOTLIGHT

The Emergency Family Shelter receives so many generous donations from many local businesses and community members. Almost everyday, someone stops by ready to help us fill our pantries and supply closets with food and other needed items, and for that we are forever grateful! There is not a day that our residents go hungry thanks to our incredible “Dinner Angels” that supply us with a hot meals to serve. This year, would like to highlight two loyal volunteers: Ms. Theo and Ms. Phyllis. Throughout the pandemic, these two people continued to answer our call and provided meals, snacks, household products, books, and more to our shelter. Their servant spirits and words of encouragement inspire all staff, residents, and volunteers who have the pleasure of encountering them. We are so lucky to have these beautiful souls! Thank You Ms. Theo, Ms. Phyllis, and all!
RAPID REHOUSING

PROGRAM OBJECTIVE

The Rapid Rehousing program is designed to assist families and individuals secure safe and affordable permanent housing. Participants receive intensive case management modeled from the Housing First approach, promoting assistance with housing search and placement, credit repair, mediation, legal services, and housing stability. Case managers link participants with employment opportunities, financial assistance, healthcare, and other community resources.

Participants receive rental and financial assistance over the course of the program. The percentage of the cost covered is dependent upon the participants' income level and it slowly decreases to move the participant toward self-sufficiency.

8 families (10 children and 10 adults) obtained permanent housing through the Rapid Rehousing program during fiscal year 2020-2021.

PROGRAM SUCCESS: HM’S STORY

HM was a truck driver until some health complications left him unable to work. He became homeless and was staying in the truck he once drove for a living. He applied for disability only to discover that the process could take over a year until he would receive any assistance. He entered into our Rapid Rehousing program and was able to secure permanent housing within a month. He began receiving medical care with Moses Cone medical centers and obtained an Orange Card to see specialists and get help with medication management. Today, he is enrolled in wellness programs to improve his health and he continues to receive case management services through our program.
HEALTHY MOMS HEALTHY BABIES

PROGRAM OBJECTIVE

Healthy Moms Healthy Babies focuses on reducing infant mortality and providing increased access to preventative health service for families. Participants learn about health and social factors that impact families such as the importance of prenatal care, healthy birth spacing, nutrition, safe sleep, the benefits of breastfeeding, and self-care. Staff supports participants in finding safe housing, job readiness, and budgeting. Diapers, clothes, and other emergency baby needs can be provided to participants as needed.

Attending group events and participating in home visits play vital roles in the success of participants to foster positive, trusting relationships with case managers and other participants.

Healthy Moms Healthy Babies utilizes the Partners for Healthy Baby Curriculum to educate parents on pregnancy and child growth. Things like singing, talking, and reading with their babies are encouraged as part of daily interaction to promote healthy development.

PROGRAM SUCCESS: LH’S STORY

LH entered our Healthy Moms Healthy Babies program while she was experiencing homelessness and staying in a shelter. After several months, she began working and obtained permanent housing. Our program was able to provide her with diapers, clothing, and gas cards to make sure she could give her children what they needed and make it to important appointments.

"I have enjoyed the program and the fellowship. I got to meet so many women of different ages and backgrounds. I learned to maintain self-care and balance to be the best mother I could be. They blessed us for Christmas to make sure we all had something under the Christmas tree when I didn’t know how I was going to do it myself. I will forever be grateful for this program." -LH

Today, LH is a graduate of the Healthy Moms Healthy Babies program. She continues to stay involved through serving on our Community Advisory Board.

Healthy Moms Healthy Babies serves minority adults ages 19 years and up who are expecting or up to two-months post-partum

98% of participants breastfed for at least 6 weeks

100% of participants reported no child abuse or neglect

In 2019, 3 moms were enrolled in college programs. By the end of fiscal year 2020-2021, all graduated and 4 were newly enrolled to continue their education.
This year, we kicked off our first annual *Preserve The Legacy of the Shirley T. Frye YWCA Greensboro Campaign* with a goal of raising $300,000 to sustain the legacy of the YWCA Greensboro.

Beginning purposefully in March, Women's History Month, the campaign received its first major gift of $100,000 from Dr. Nido Qubein and High Point University. Donors were encouraged to give at levels of $100,000, $50,000, $25,000, $10,000, $5,000, $1,000, $500, $100, or $25. Donations from community members flooded in well past the closing of the campaign in June 2021.

The *Preserve the Legacy Campaign* will occur annually from March through June. To donate to next year's campaign, visit [www.ywcagsonc.org/get-involved/preserve-the-legacy-campaign/](http://www.ywcagsonc.org/get-involved/preserve-the-legacy-campaign/).

**FrYeWCA Fest**

To celebrate the closing of the *Preserve The Legacy Campaign*, we hosted the inaugural FrYeWCA Fest on July 11th, 2021. Hosted by 102 Jamz, the event featured live music from local talent, UNCG's Mobile Art Truck, an activity for children, a live taping of a podcast co-hosted by Bennett College, a performance by the Zodwa African Dance Group, food, raffle prizes, and more. This beautiful day in July was full of fun, laughter, and much needed fellowship as we safely gathered to celebrate the legacy of Mrs. Shirley T. Frye and her name sake, our organization. Thank you to the incredible members of the community who joined us and made this event possible!
FINANCIAL SUMMARY

Unaudited Operating Income: $1,001,421

- State Grants: 18.4%
- Direct Public Support: 38.5%
- Foundations and Trusts: 20.4%
- Other*: 13.7%
- United Way: 9%

*Earned income, Investments, Special Events Revenue, Miscellaneous Revenue
Thank You to All of Our Contributors!

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Guilford County Finance Department
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